Our Offices:



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## A. INTER-PERSONAL SKILLS (Knowing Yourself)

(Understanding your own human nature will assist you to understand others better)

No.	DESCRIPTION	CREDIT	DAYS	PRICE PER DELEGATE
1.	Assertive life skills		3	R
2.	Assertiveness training (30% interpersonal skills)		3	R
3.	Self-Management		3	R
4.	Self-Motivation		2	R
5.	Stress handling (Physical, Psychological and spiritual)		3	R
6.	Emotional intelligence		2	R
7.	Managing personal finances		2	R
8.	Realise your potential		1	R
9.	Brain based creativity		1	R
10.	Practical stress management		3	R
11.	Analysing customer risk		2	R
12.	Psychometric Evaluation		1	R

B. INTERPERSONAL SKILLS SYSTEMS

1.	Handling neerle accentively	3	
1.	Handling people assertively	3	
2.	Call centre agent training	10	
3.	Team building & Team dynamics	3	
4.	Effective communication skills	2	
5.	Interpersonal skills	3	
6.	Customer service	1	
7.	Leadership	5	
8.	Conflict Management	2	
9.	Family communication	1	
10 •	Creative problem solving & decision making	1	
11 •	Cultural diversity	1	
12 •	Leading and organizing human output	1	
13 •	Mentorship	2	
14 •	Stress management (awareness in personnel)	1	
15 •	Export orientation skills		

## C. INTRODUCTION TO BUSINESS START UP

1.	Module 1	2	
	Dynamics of Small Business Management in		
	South Africa		

2.	Module 2	2	
2.			
	Managing your money		
3.	Module 3	3	
	Marketing your Business		
4.	Module 4	1	
	Basics of Selling		
5.	Module 1	5	
	Entrepreneurship		
6.	Module 2	1	
	Ideas		
7.	Module3	2/3	
	Pre-Feasibility and Market Research		
8.	Module 4	1	
	Money Matter		
9.	Module 5	2	
	Marketing your Business		
10	Module6	1	
•	Business Structure, Registration and Compliance		
11	Module 1	2	
•	Entrepreneurship		
12	Module 2	1	
•	Business Ideas and Opportunities		
13	Module 3	1	
•	Managing a Small Business		
14	Module 4	1	
•	Business Tools		

15	Module 5	 2	
•	Costing and Pricing Manufacturing		
16	Module 6	2	
•	Managing Money -Retail		
17	Module 7	2	
•	Small Business Administration		
18	Module 8	2	
•	Basic records keeping – retail		
19	Module 9	2	
•	Marketing Management		
20	Module 10	1	
•	Legal aspects		
21	Module 11	2	
•	Business Plan		

# D.SKILLS REGARDING BASIC BUSINESS SKILLS

No	DESCRIPTION	CREDITS	DAYS	PRICE PER
•				DELEGATE
1.	Personal Financial Management		3	R 3100
2.	Business Environment and Marketing		5	R
3.	Business Planning		3	R
4.	Financial Management and Planning		2	R
5.	Business Strategy and Operation		3	R
6.	Business Ideas Generator and Human Capital		3	R
7.	Business Roles		3	R 3100

8.	Quality Management Systems	3	R
9.	Management Skills, Leadership and	2	R
	Communication		
10	Entrepreneurship	3	R 3200
•			
11	Performance Management	2	R
•			
12	Communication and telephonic skills	2	R
•			

#### E.SUPERVISORY MANAGEMENT SKILLS

1.	Basic supervision	4	R
2.	Advanced training for supervision	4	R
3.	Active and structural short term planning	1/2	R
4.	General budgeting skills	2	R
5.	New Millennium supervision (4 study schools)	14	R
6.	Role of a supervisor	1	R
7.	Project management	2	R
8.	Change management for managers	2	R
9.	Business Writing Skills	2	R
10 •	Performance management	2	R
11 •	Management development I	3	R
12 •	Management development II	3	R
13 •	Management development III	3	R

14 •	Senior Management development I	3	R
15 •	Senior Management development II	3	R
16	Senior Management development III	3	R
17 •	Strategic planning (The way forward)	3	R
18 •	Governance Program	5	R

#### F.INTERPERSONAL SKILLS

1.	Quality management system development	3	R3 100
2.	Finance for non-financial managers	2	R
3.	ISO 9000 E.T.Q.A. (Invest in people)	3	R
4.	Business writing skills	1	R
5.	Quality awareness	3	R3 100
6.	Writing procedure/written communication	2	R
7.	Quality management		R
8.	Strategic business leadership		R
9.	Occupational health and safety	3	R
10	Time management	1	R1 500
•			
11	Basic business skills	2	R
•			
12	Stores and stocks	3	R3 100
•			
13	Meeting procedures	1	R

TRADE/CORE SKILLS RELATED TO CONSTRUCTION

No		S.A.Q.A	NO.	PRICE PER
•		ID NO.	DAY	DELIGATE
			S	
1.	OHSA - Occupational Health and Safety	9964	2	R 1 500
2.	Paving	9975	5	R 3 200
3.	First Aid at the Work Place	9995	2	R 1 800
4.	Transport, Personnel, Equipment and Materials with	10567	3	R 1 800
	LDV			
5.	Use and Maintain hand tools on a Construction site	12875	2	R 2 900
6.	Erect and Maintain Guardrails on a Construction Site	12900	3	R 2 800
7.	Maintain Vegetation and Minor Structures on the road	12901	2	R 2 800
8.	Install Gabion Baskets on a Construction Site	12904	3	R 3 700
9.	Paint Road Symbols by spray gun	12905	5	R 2 800
10	Set out Control Points for centrelines and edge line	12908	3	R 3 200
	marking for road marking			
11 •	Erect Fence	12910	5	R 2 800
12 •	Mix and Supply Slurry (by Mixer)	12913	3	R 2 800
13 •	Batch and Mix Concrete by volume	12916	3	R 4 200
14 •	Repair and Maintain Bitumen Road Surface	13958	1	R 850
15	Safety Induction	13973	3	R 1 800

•				
16 •	Read and Interpret Construction Drawings and	14014	2	R 1 500
	Specifications			
17 •	Erect Directional Signs	14558	3	R 2 800
18 •	Implement Roadside Safety Procedures	14561	3	R 2 800
19 •	Install Road Markers	14562	3	R 2 800
20 •	Use a Small Propelled Compactor / Hand tools Management	14567	5	R 3 700
21 •	Install Kerbs and Channels	14575	5	R 2 800
22 •	Tar Patching	15160	2	R 1 500
23 •	Personal Finance	243189	2	R 1 500
24 •	Life Skills	260478	2	R 3 200
25 •	Flagman course / Traffic control	15260	5	R 3 200
26 •	Basic electrical & safety	260437	5	R 3 200
27 •	Basic Mechanical	59689	5	R 4 200
28 •	Basic PLC (Identifying components, inputs and outputs etc)	244051	10	R 3 200
29 •	Basic computer- Use skills	7468	5	R 4 200

30 •	Stores Management and Inventory control	117924	10	R 3 200
31 •	Supervisory Management	40981	10	R 4 800
32 •	Basic VSDs, Hydraulics and Welding	244704	5	R 4 200
33 •	Plumbing	58782	5	R 3 700
34 •	Land scaping	66649	5	R 3 700
35 •	Fire and rescue operations	57803	5	R 3 200
36 •	Lifting machine Operations	64829	5	R 3 200

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# ACCREDITATIONS AND ASSOCIATIONS









MAXIMUM DEVELOPMENT INSTITUTION <u>"Know, Release Your Maximum Potential"</u>